



RESULTS

- Increased efficiency
- Improved ability to capture care
- Increased documentation accuracy and accountability
- Reduced medication administration errors
- Created proactive ways for catching issues earlier
- Improved visibility

*“When hospitals
want to connect,
thanks to AHT,
we’re ready.”*

Greg Salwei, Administrator
Wishek Home for the Aged

Wishek Home for the Aged Steps Up Quality, Efficiency with EMR

BACKGROUND

Wishek Home for the Aged is a not-for-profit provider of senior housing, assisted living, and skilled nursing services to the North Dakota community of Wishek since 1964. Caring staff are committed to “Total Care with Compassion” and strive to enhance dignity, security, comfort and peace of mind for residents and their families.

CHALLENGE

As a visionary, Greg Salwei, Administrator, saw early on the opportunities with electronic medical records. “We are a progressive organization and committed to quality. We also saw computerization moving forward at local hospitals, and decided we would not sit back and wait. It was time to act.”

SOLUTION

In summer of 2010 Wishek and AHT teamed up to take the entire operation paperless in under 9 months. First they tackled CNA documentation. Robust computers on wheels were next, in order for nurses and physicians to interact with medical records anywhere in the facility. Lastly, medication and treatment administrations went online. “The biometric scanners are great; we don’t have to page through MARs anymore,” offers Salwei.

Goals for implementation were met. “The entire program went really smooth, because the AHT team observed and matched workflows with our processes. That really drove user acceptance. Now we see care as it happens due to great visibility throughout each shift.”

North Dakota is an equalization rate state, which results in private pay rates equal to Medicaid rates. “So efficiency gains are really important to us to safeguard our financial health. I check our financials and admissions reports in real-time. When you couple the financial and quality benefits, AHT contributes to our mission daily - helping us meet our commitments to the residents and community we serve.”



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